

# DAVID OLSON, MHA, FACHE Health Care Executive

## **Project Role**

Mr. Olson will continue to support the project as an Operations Manager, supervising nonclinical operations and ensuring the timeliness of deliverables.

### **Experience Summary**

Transformational leader at community hospitals and integrated health systems for strategic planning, business development, and operations management across a comprehensive array of services, including acute care, ambulatory services, physician practices, home health, hospice, managed care, community health, post-acute care, and population health management.

- Proven ability to bring people together to successfully plan, develop, and improve organizations, programs, services, and facilities based on analytical evidence and developing shared vision.
- Effective relationship-centered leadership focused to meet needs; improve patient and customer satisfaction, employee and physician engagement, community perceptions and preference.
- Consistent record of balancing financial performance and fulfillment of service imperatives.
- Committed to inform, encourage, and inspire others with strong mission, vision, and values.

# **Employment History**

#### APS Healthcare, Tualatin, OR

2014 - Present

Operations and Project Manager-Oregon Operations

#### **Key Responsibilities**

- Provide operations management for the Oregon Health Plan Care Coordination Program.
- Develop policies, procedures, and reports (QI, Quarterly, Annual, and others)
- Create program workflow and operational diagrams and descriptions.
- Develop productivity and performance improvement studies and plans.
- Research, write, and edit sections of proposal for State contract for OHPCC Program operation.
- Manage implementation of program changes for transition to new contract requirements.



# **STAFF | RESUME**

# **Healthcare Leadership, Planning & Development, Portland, OR** 2010 – Present

Principal

#### **Key Responsibilities**

- Develop strategic plan with specialty physician group that resulted in integration with hospital.
- Create market assessment for home care agency and collaboration plan for bioscience association.
- Draft strategic plan to expand integrated healthcare system across new and existing markets.
- Participate in development of service integration plans for a hospital and a healthcare system.
- Guide post-acute care providers developing a network for affiliation with a healthcare system.

# Sunnyside Community Hospital & Clinics Sunnyside, WA

2011 - 2012

Chief Operating Officer

#### **Key Responsibilities**

- Lead hospital operations, strategic planning, HR, diagnostic imaging, pharmacy, laboratory, IT, biomedical engineering, environmental services, dietary services, and community outreach.
- Build and maintain strategic alliances with other organizations.
- Supervise nine directors with 100 indirect reports.

#### **Education**

Master of Healthcare Administration, University of Washington; Seattle, WA, 1985 (Honors) Bachelor of Science, Biology, George Fox University; Newberg, OR, 1980 (Honors)

# **Professional Affiliations**

Fellow, American College of Healthcare Executives; Member 1985 to Present

Member, Oregon Society for Healthcare Executives, 2009 to Present

Member, Healthcare Financial Management Association, 2010 to Present

Member, Society for Healthcare Marketing and Strategic Development, 2005 to Present